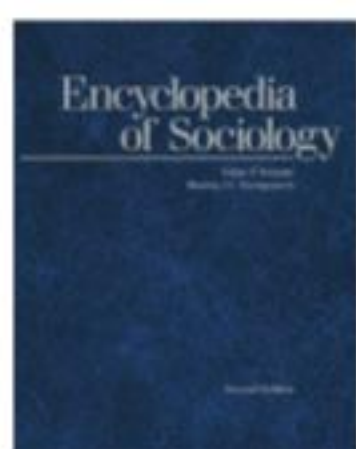


Developing Intergroup Relations and Intercultural Competency

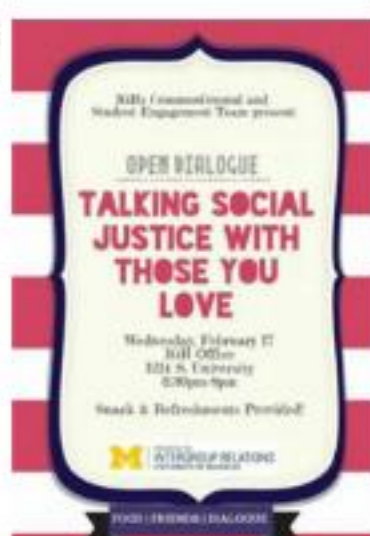
Darlene Nichols
University of Michigan
ARLIS/NA+VRA
3rd Joint Conference 2016



Sociology:
Intergroup relations
=
interactions between
defined social
groups



**U-Michigan
Program on
Intergroup
Relations:** designed
to help students
learn skills to
address social
issues



The competency to successfully and meaningfully communicate across cultural differences



Acceptance of lack of knowledge combined with desire to learn from those with whom we interact

Intergroup Relations



Intercultural Competency

Deliberate cultivation of intergroup relations can improve our intercultural competence



Inward facing, outward facing or both, staff still need to be culturally competent

<http://bit.ly/ARLIS-handout>